

**Outside Products Pty Ltd warrants the following;**

- Products conform to all relevant Building Codes. Relevant codes for each product are listed on the products engineering certificate.
- Products are designed for a maximum Ultimate Wind Speed of 50 metres per second (N3 category) with a W60C option available where required. Higher wind load rating designs are available by request.
- Products will maintain their integrity in a flood situation where that flood is by inundation only. Products are not to be installed below the Q100 flood level if flood waters are expected to be flowing. Flowing water can carry debris including grasses that build up around posts, increasing the effective surface area of the structure.
- Footing, slab and abutment designs are limited to a minimum soil bearing capacity of 100 kpa. The client is responsible for ensuring the soil meets this criteria. Footing designs for lower bearing capacity soils are available by request and will require a geotechnical report.
- Products will meet or exceed the above design criteria provided they are installed as per instructions and plans provided including footing designs.
- All components and hardware will be free from manufacturing defects or transit damage, which would materially effect the performance or use of the component. In the event of faulty workmanship or transit damage, the company will replace those components deemed to be defective. Claims must be raised within fourteen (14) days of receipt of goods and be accompanied by photographs if a visual inspection by a representative of Outside Products Pty Ltd is not possible. Claims outside this period cannot be accepted for no charge replacement.
- Structural performance of the product for 10 years from the date of delivery, under normal use conditions, specifically excluding vandalism and the use of products in a corrosive environment that are not specified for such an environment. Vandalism will not void this warranty, provided the product is returned to its original specification.
- It is the owner's responsibility to periodically check to ensure fixings are tight to maintain the structural integrity. If any fixings are missing, replace them with the same fixing detailed on the hardware and component list. You will be provided this list with the building. Copies are also kept on file at Outside Products if you need a new copy at any time.
- It is also the owner's responsibility to reapply a stain or paint system as required. How often it is required will vary, depending largely on the prevailing climate.
- Steel and aluminium components are to be washed down to reduce the build up of any pollutants on the product. This is to be done annually as a minimum.
- This warranty is limited to the circumstances set out above. Outside Products Pty Ltd accepts no responsibility for any failure with respect to the product supplied arising from soil conditions, siting, assembly or installation when not carried out by Outside Products Pty Ltd. Appropriate warranties and guarantees with respect to these items should be obtained from the installation contractor.
- Outside Products Pty Ltd shall not be liable on any basis whatsoever for any loss other than set out above, including property and personal loss or consequential loss.
- The warranty set out above shall be limited to the replacement or repair of the products or the payment thereof as the company may elect.
- Failure to properly maintain the product will void this warranty.

Contact

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